



GOLD PROGRAM

When you register for *The Gold Program* your free membership includes:

Three or Free Guarantee* – your Gold order is guaranteed to be ready to ship within three business days* or it's free

24-Hour Breakdown Service* – reduced fees, and order ready to ship next business day*

Three-Year Warranty* – extended warranty on all Sheffer products

Priority Replacement Service* – if we ship your order incorrectly, replacement products will be shipped the next business day*

Website Privileges* – access to engineering charts, 2-D drawings, 3-D models and more

Visit Sheffercorp.com to sign up today

GOLD PROGRAM

The Advantages for Gold Program Members Only!

3 Day Delivery or Free...*Guaranteed!*

Sheffer *guarantees* that we will have any order that meets the following criteria ready to ship within (3) business days* after the order is placed with us...or your order is FREEE!

Products That Qualify

NFPA Style Cylinders

- A, MA, MH, HH Series
- Bores 1-1/8" through 8" with strokes up to 60"
- Single and double rod
- Rod end styles 1, 2, 3, 4, & 6
- All mounts except T, TR, TF and Combo
- Standard porting – SAE and NPT
- Standard and Viton seals
- Air bleeds
- Standard cushions
- Extra plain rod extension
- Quantities of up to 10 of the same model

Non-NFPA Style Cylinders

- AA Series – standard per catalog
- CLH Series – standard per catalog
- CLA Series – standard per catalog
- Quantities of up to 10 of the same model

Terms and Conditions

- Orders must be received by 10:30am EST
- Orders will be processed and ready to ship (3) business days* after order entry
- It is the customer/s and/or distributors responsibility to provide the Gold number to Sheffer at the time of order
- We pay for the cylinder(s) if your order does not ship on time – you only pay the freight
- Gold orders must be drop shipped to the Gold member
- Standard price structure applies
- Sheffer reserves the right to exclude any order
- Sheffer reserves the right to suspend the Gold program
- Delays due to acts of God, civil unrest or workplace strike void this offer

24-Hour Breakdown Service

- Orders must be received by 1:00pm EST and must be marked as GOLD BREAKDOWN
- Breakdown orders are ready to ship by the end of the next business day following order entry
- A surcharge of only 15% of List Price will be added to standard pricing
- Service applies to all NFPA and Non-NFPA style cylinders listed in our 3-Day Delivery or Free program

An Extended Three-Year Warranty ---

For Gold Orders, Sheffer warrants its products to be free from defects in material and workmanship for a period of **three years from the date of shipment**. This warranty does not cover field labor charges for parts removal and replacement, adjustments, repairs or other work, corrosion, electrolysis, mineral deposits or normal deterioration, misapplication, modification, or change in original operating conditions; components supplied by others; defects in parts resulting from abuse, negligence, accident, fire or explosion, or seals and other components subject to normal wear.

The sole and exclusive remedy against Sheffer shall be for the repair or replacement of parts returned, shipping prepaid, to Sheffer's factory and found by Sheffer to be defective.

Replacement parts provided shall not extend the warranty period for said parts or for the total unit.

In consideration of this express warranty, no other remedy (including but not limited to incidental or consequential damages) shall be available. This warranty shall be in lieu of any and all other warranties, expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, and of all other obligations on the part of Sheffer.

Sheffer neither assumes, nor authorizes any person to assume for it, any other obligation or warranty.

Priority Replacement Service ---

- If we ship an incorrect order, we will ship your replacement cylinder(s) on a 24-Hour Breakdown Service basis (see above)
- Service applies to all NFPA and Non-NFPA style cylinders listed in our 3-Day Delivery or Free program
- If it is determined that the original shipment was correct, Sheffer will invoice for both shipments and, if applicable, both sets of freight charges

Special Website Privileges ---

- Our website has an area accessible only by Gold Program members
- Download 2D & 3D drawings direct from our engineering files
- Retrieve online engineering charts and other data
- Obtain troubleshooting ideas and sizing information
- Get the answers to our Most Frequently Asked Questions



Our quality, reliability and Gold Program all work to your advantage.

Be sure to register for The Gold Program today!

**** NOTE: Business days do not include Friday – Sunday as the plant is closed those days***